



Over the Rainbow Bookings:

Paying your Deposit:- Deposits can be paid:

- by telephone with your **debit** card
- by Paypal
- by bank transfer / IBAN transfer (email for details)

Booking Terms & Conditions

- We accept provisional bookings by via our website, email, telephone, or post.
- To secure a room booking, a deposit is payable within seven days of the provisional booking. The balance of the final cost must be paid the night before departure.
- To secure group bookings or venue hire, we need a deposit of
 - £300 for exclusive use of the house for a weekend,
 - £500 for exclusive use of the house for five days or more.
 - 50% of the total cost if hiring the Ballroom only.

This deposit is payable within seven days of the provisional booking, and **is not refundable**. The balance of the final cost must be paid seven days before arrival.

- All rooms are subject to a minimum 2 night booking all year round.
- Once the booking is confirmed, a contract exists between you and the proprietor.

Cancellations:

- Cancellations are accepted by email, telephone or post.
- **Room Booking** Cancellations must be made at least **14 days** prior to the date you are due to arrive, any refunds will be made less 5% administrative charges.
- **Group Booking/Venue Hire** Cancellations must be made at least **one calendar month** prior to the date you are due to arrive, any monies paid [**except the initial deposit**] will be refunded less 5% admin charges.

- If cancellation is made after the cut off dates above, we reserve the right to charge 100% of the accommodation booked, unless we are able to re-let the room/s.

Conditions:

- It is illegal to smoke inside the building.
- Well behaved pets are welcome by prior arrangement, in the Neferiti room only. Pets are not to be allowed on the furniture, nor in the dining room. Any damage caused, or extra cleaning needed, will be charged to the pet's owner.
- Vehicles and contents are parked at the owner's risk and no responsibility will be accepted for loss or damage.
- No responsibility will be accepted for any property lost, stolen or damaged.
- We will try to be as flexible in accommodating your needs and will respond positively to any reasonable request such as early or late arrival, early breakfasts, special diets, drying facilities, wifi / email access, cycle storage and so on. There will be no additional charge for such services. We cannot however guarantee to provide these services, and no compensation will be due if we are unable to provide them.
- Over the Rainbow Wales is a registered vegetarian guest house, **no meat or fish products are permitted anywhere on the premises.**